



Public Sector Service Package

Enhance the efficiency of your mobile workforce with the Panasonic **Public Sector Service Package**. Specifically designed for the unique requirements of your government agency, enabling your team to do more for less:

- **Competitive Pricing**
- **Enhanced Technology**
- **Increased Availability**
- **Premier Service**
- **Device Deployment**
- **Engineering Support**
- **Optimized Configuration**
- **Software Management**
- **Lifecycle Services**

By purchasing a TOUGHBOOK® laptop or tablet with the Public Sector Service Package you'll get access to Panasonic premier services from deployment to warranty and repairs, all the way through end-of-life of your device. Panasonic's deployment services ensure that your TOUGHBOOK mobile computers arrive in the field ready to work and are customized for your environment. The Panasonic team works on validating your image for maximum capability, loading your image, integrating third-party accessories, asset-tagging every component, and producing reports filled with configuration and deployment details—data that you can feed into your asset management

system. We can also work with your organization to create a custom BIOS showing your agency name on the splash screen, set up security and other configuration options.

Panasonic's field engineering team will meet with you regularly to review service history, analyze trends, and consult on the latest changes that apply to your devices. A current copy of your image is kept on file at the Panasonic National Service Center, allowing our technicians to quickly and accurately re-create any issues experienced in the field. If a replacement hard drive is required, the current image is deployed prior to delivery. We know accidents happen and that is why Panasonic provides prompt repair or replacement of all major computer parts at no additional cost, and in cases when the damage is beyond repair, we will replace the entire device. With the Public Sector Service Package, your workers experience minimal disruption, and your IT staff is not sidetracked with surprise repairs.

To ensure the security of your organization's sensitive data, you keep the hard drive when we send out a replacement. This simplifies the technical support process for your users and reduces administrative costs associated with getting hard drive replacements out. When your TOUGHBOOK computers have served their useful life, Panasonic is there to help with end of life processing. Our team will consult with you to capture any remaining value in the devices and/or provide asset pick up, recycling, and disposal services.

This is all included with your Panasonic Public Sector Service Package.

TOUGHBOOK®

MOBILITY SOLUTIONS



Public Sector Service Package includes the following services in addition to the TOUGHBOOK:

- Premier Deployment (3 Years)
- Replacement Hard Drive provided with device repair (3 Years)
- Protection Plus Warranty (3 Years)
- Absolute (1 Year)



14" semi-rugged laptop

Each **TOUGHBOOK® 55** SKU includes the services listed on the top of the page and a TOUGHBOOK 55 with Win 10 Pro, Wi-Fi, Bluetooth, Infrared Webcam, Quick-release SSD, Emissive Color-selectable Backlit Keyboard and the below features:

TOUGHBOOK 55	STANDARD	PREMIUM	ELITE
SKU	FZ-55FZ-12VM	FZ-55FZ-13VM	FZ-55FZ-14VM
CPU vPro	Intel Core i5	Intel Core i5	Intel Core i7
Display	FHD 1000 nit Touchscreen	FHD 1000 nit Touchscreen	FHD 1000 nit Touchscreen
Memory	16GB	16GB	16GB
Main SSD	512GB OPAL SSD	512GB OPAL SSD	512GB OPAL SSD
Antenna Pass Through	Dual Pass	Dual Pass	Dual Pass
GPS	WWAN-GPS	Dedicated GPS	Dedicated GPS
Mobile Broadband	4G LTE Band 14	4G LTE Band 14	4G LTE Band 14

TOUGHBOOK 55 User-replaceable xPAK's:



UNIVERSAL BAY EXPANSION AREA (LEFT)					
FZ-VBR551M	FZ-VDM551W	FZ-VBD551W	FZ-VSC552W	FZ-VSD55152W	FZ-VSD551T2W
Barcode Reader	DVD Drive	Blu-ray Drive	Insertable SmartCard	2nd SSD (512GB OPAL)	2nd SSD (1TB OPAL)



FRONT EXPANSION AREA			
FZ-VFP551W	FZ-VNF551W	FZ-VSC551W	FZ-VZSU1HU
Fingerprint Reader	Contactless SmartCard	Insertable SmartCard	2nd Battery



REAR EXPANSION AREA		
FZ-VCN551W	FZ-VCN552W	FZ-VCN553W
VGA + True Serial + USB-A	VGA + True Serial + LAN	VGA + True Serial + Rugged Fischer USB



Public Sector Service Package includes the following services in addition to the TOUGHBOOK:

- Premier Deployment (3 Years)
- Replacement Hard Drive provided with device repair (3 Years)
- Protection Plus Warranty (3 Years)
- Absolute (1 Year)



10" rugged tablet/ 2-in-1 (optional keyboard)

Each **TOUGHBOOK® G2** SKU includes the services listed on the top of the page and a TOUGHBOOK G2 tablet with Win 10 Pro, Wi-Fi 6, Bluetooth, Infrared Webcam, 8MP Rear Camera, Quick-release SSD and the below features:

TOUGHBOOK G2	STANDARD	STANDARD-GPS
SKU	FZ-G2AZ-0BVM	FZ-G2AZ-0AVM
CPU vPro	Intel Core i5	Intel Core i5
Display	Multi Touch + Digitizer	Multi Touch + Digitizer
Memory	16GB	16GB
SSD	512GB OPAL SSD	512GB OPAL SSD
Antenna Pass Through	Dual Pass	Dual Pass
GPS	WWAN-GPS	Dedicated GPS
Mobile Broadband	4G LTE Band 14	4G LTE Band 14



TOP EXPANSION AREA

FZ-VBRG211U	FZ-VUBG211U	FZ-VLNG211U	FZ-VTSG211U	FZ-VSRG211U
Barcode Reader	2nd USB-A	2nd LAN	Thermal Camera	True Serial Dongle



REAR EXPANSION AREA

FZ-VSCG211U	FZ-VRFG211U
Insertable SmartCard	Contactless SmartCard



OPTIONAL KEYBOARD

FZ-VEKG21LM

Color selectable backlit emissive keyboard



Public Sector Service Package includes the following services in addition to the TOUGHBOOK:

- Premier Deployment (3 Years)
- Replacement Hard Drive provided with device repair (3 Years)
- Protection Plus Warranty (3 Years)
- Absolute (1 Year)
- Custom BIOS



12" fully rugged 2-in-1
(keyboard sold separately)

Each **TOUGHBOOK® 33** SKU includes the services listed on the top of this page and a TOUGHBOOK 33 with Win 10, Touch + Digitizer Display, Infrared (IR) Webcam, 8MP Rear Camera, Wi-Fi, Bluetooth and the below features:

TOUGHBOOK 33	STANDARD	ELITE	ELITE XL
CONTACTLESS SMARTCARD SKU	CF-33RZ-0BVM	CF-33RZ-0DVM	CF-33SZ-0FVM
FINGERPRINT SKU	—	CF-33RZ-0EVM	CF-33SZ-0GVM
CPU vPro	Intel Core i5	Intel Core i5	Intel Core i7
Memory	16GB	16GB	16GB
SSD	512GB SSD	512GB SSD	512GB SSD
Barcode Reader	—	1D/2D	1D/2D
Antenna Pass Through	Dual Pass	Dual Pass	Dual Pass
GPS	Dedicated GPS	Dedicated GPS	Dedicated GPS
Mobile Broadband	4G LTE Band 14	4G LTE Band 14	4G LTE Band 14



12" fully rugged 2-in-1
(tablet sold separately)

VEHICLE DOCK ADAPTER (VDA) + LITE KEYBOARD BUNDLE

SINGLE PASS (CF-VVK332M)	DUAL PASS (CF-VVK331M)
USB 2.0, Single RF	USB 2.0, Dual RF



PREMIUM KEYBOARD

CF-VEK333LMP

For use with Tablet or Laptop Vehicle Dock. Emissive Red Backlit Keyboard. Reverse-dockable to Convertible Mode. USB x3, SD, HDMI, VGA, Serial, LAN. 2.7 lbs.



LITE KEYBOARD

CF-VKB331M

For use with Tablet or Vehicle Dock Adapter (VDA). Emissive Red Backlit keyboard. 1.4 lbs.

TOUGHBOOK®

us.panasonic.com/TOUGHBOOK | 1-888-245-6344

